

ramco hcm | Intuitive. In-memory. Cool Interface.

Seagate: Driving Success through HCM



Seagate is the worldwide leader in storage solutions, offering the industry's broadest portfolio of hard disc drives, solid state drives and an extensive line of retail storage products for consumers and small businesses. To sustain its market leadership, the company sought to centralize its HR services to manage its worldwide operations. In addition, Seagate looked towards shifting its payroll processing operations to a trusted service provider that could handle its country-specific business requirements and enable web-based employee self-service. This was the beginning of Seagate's tryst with Ramco's HCM!

Challenges Faced

- Manual payroll processing system which could cater to only basic HR functions
- Existing system was not scalable to handle increasing volume and new requirements
- Report generation was problematic because of the lack of centralization

The company needed an HCM system with clearly defined processes that could handle all the mundane payroll processing jobs, perform value-added HR services, and empower its employees towards self-service where necessary.

How Ramco Helped Set Things Right

- Payroll outsourcing using latest available technology
- Centralized payroll system that can handle localized country-specific regulatory requirements and integrate with the HR system
- Web-based Employee Self Service for recording life events of employees
- Robust outsourcing procedure with clearly defined service levels
- Product implemented and extensive training provided to both IT and non IT users
- Effective issue-handling post go-live to ensure high satisfaction levels

Business Benefits

Ramco became the trusted choice for managing Seagate's Payroll and Workforce Management functions. Among the benefits experienced by the company are:

- Routed work-flow that radically changed the way employees communicated
- Web-based leave application, time and attendance management and claim processing
Excess personnel redeployed to more value-added tasks

- Assured data-accuracy at the source, thanks to self-service capabilities
- Enhanced data management
- Better accountability with instant validations and status messages
- Effective interfacing with other systems
- Automated report generation

Why Should You Choose Ramco?

Simple, easy to use, cost effective web-based solution

Automation of HR service delivery

Best-practice Workforce Management

Robust core-functionality

Rich and competent self-service capabilities

Instant reliable report generation

Want Ramco to Help You Too?

To find out more on how Ramco can answer your needs, just drop in a mail to contact@ramco.com or visit us at www.ramco.com/hcm