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t'way

## T'WAY: THE RIGHT WAY TO FLY!

T'way was established in early 2004 as Hansung Airlines in **Seoul, South Korea**, and due to economic slip down, it had to close all its operations indefinitely. With a new leadership team and revamped vision, T' way Air Co. Ltd was birthed in 2010. T'way has been flying to five different destinations internationally and has had some remarkable feedback from customers. With everything set in place, the top management decided that a strong backing from an IT solution was a sure-shot requirement for success. That's where the pursuit for the right ERP solution began...

## Challenges Faced

- Traceability posed a challenge, as all operations were carried out manually
- Lower productivity due to man-power crunch
- Lack of effective planning in maintenance and materials activities

The company needed an ERP system that would automate and increase the effectiveness of their work processes, and benefit both internal and external stakeholders.

## How Ramco helped make things right

- Out-of-box implementation with no customization
- Key milestones achieved within the proposed schedule of project plan
- Product implemented and thorough training of users done successfully
- Minimal issues post go-live, thus keeping up the customer satisfaction level



## Business Benefits

Ramco played a crucial role in bridging the gaps and providing a solution that would fit their work process flow and thus reduce the manual efforts. Some of the benefits experienced by T'way include:

- Systematic inventory handling
- Traceability – availability of all activities on a single platform online
- Better management of data
- Effective maintenance and material planning
- Reduction of human error and improvement in work-rate
- Effective vendor management
- Reduction in the process cycle time
- Maintenance Tracking System that met the requirements of T'way's local regulatory authority

## Why should you choose Ramco?

Vertical-specific solution to address end-to-end processes of MRO in Aviation Industry, including Finance & HCM

Prepackaged analytics with complete cycle coverage from contract to collection

Instant reliability report generation for regulatory compliance

Previous experience in the given geographic region

Low-cost solutions that provide flexible commercial structuring

## Want Ramco to help you too?

To find out more on how Ramco can answer your need, just drop in a mail to [contact@ramco.com](mailto:contact@ramco.com)

## Customer Speaks

“ Ramco’s on-site consultants demonstrated thorough professionalism during various phases of the implementation. They worked tirelessly and dedicated hours when ever required to ensure that schedules are met throughout the complete project phase. Their perseverance is appreciated. Ramco’s Project Manager has shown high commitment and dedication to ensure that the project is properly planned and executed with quality and without delays. ”

MyungChun Song,  
Project Manager - T'way Air Co. Ltd

