

CUSTOMER TESTIMONIAL

"We did evaluate a number of solutions in the ERP field which would meet our needs and objectives. Ramco provided a very good fit, both from the point of view of their functional suitability, as well as for our commercial requirements. It was a very good decision. We have been able to successfully integrate this with most of our business needs. I would believe that this has been a rich and valuable experience for us."

Jogesh Ramaswamy, CTO - G4S IT

ABOUT RAMCO SYSTEMS

Ramco Systems, part of the USD 875 million Ramco Group, is a leading software company focused on consulting, products and managed services. Headquartered in Chennai, Ramco Systems was started as an R&D division of Ramco Industries Limited in 1992. It was later established as an independent company in 1999. The company focuses on providing innovative business solutions that can be delivered quickly and cost-effectively in complex environments. Since its inception, Ramco has serviced more than 125,000 users from 800+ customer organisations. With over 1,600 employees, the company currently has 15 offices spread across India, USA, Canada, Europe, Middle East, South Africa and APAC.

Ramco Systems has been assessed for ISO 9001:2008 and ISO 27001:2005 information security standards. Ramco's BPO unit is SAS 70 Type II certified.

For more information, please visit www.ramco.com



360-degree view. Complete control.



For more information, you can e-mail us at contactramco@rsi.ramco.com or visit us at www.ramco.com

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RAMCO FACILITY MANAGEMENT

Is an end-to-end solutions suite for the facility management industry that gives a comprehensive view of core business areas.

OUTSOURCE YOUR FACILITY AND HOSPITALITY MANAGEMENT TO THE EXPERT

Have you ever wished that the little details of your company took care of itself?

It does for the 'World No. 1' and 'World No. 2' security agencies. It does for the world's top most real estate conglomerate. It does for India's foremost facility management company. And it can... for you!

The first ERP product company in the APAC and Indian region, Ramco addresses the end-to-end facility management processes for some of the industry's biggest names. With functionalities that are both flexible and agile, it covers a gamut of activities that are integral to the development, maintenance, administration, operations and finance functions of an enterprise.

The Ramco VirtualWorks™ platform gives the flexibility you require to rapidly respond to evolving corporate imperatives, regulatory changes, and market conditions. Instead of re-deploying enterprise systems to react to these changes, you can now make changes to the underlying platform, thus leveraging your existing business process models to quickly compose new business assets.

Moreover, being a role-based and web-based solution, it gives greater grip over information and allows you to track and plug revenue leakage as and when it occurs.

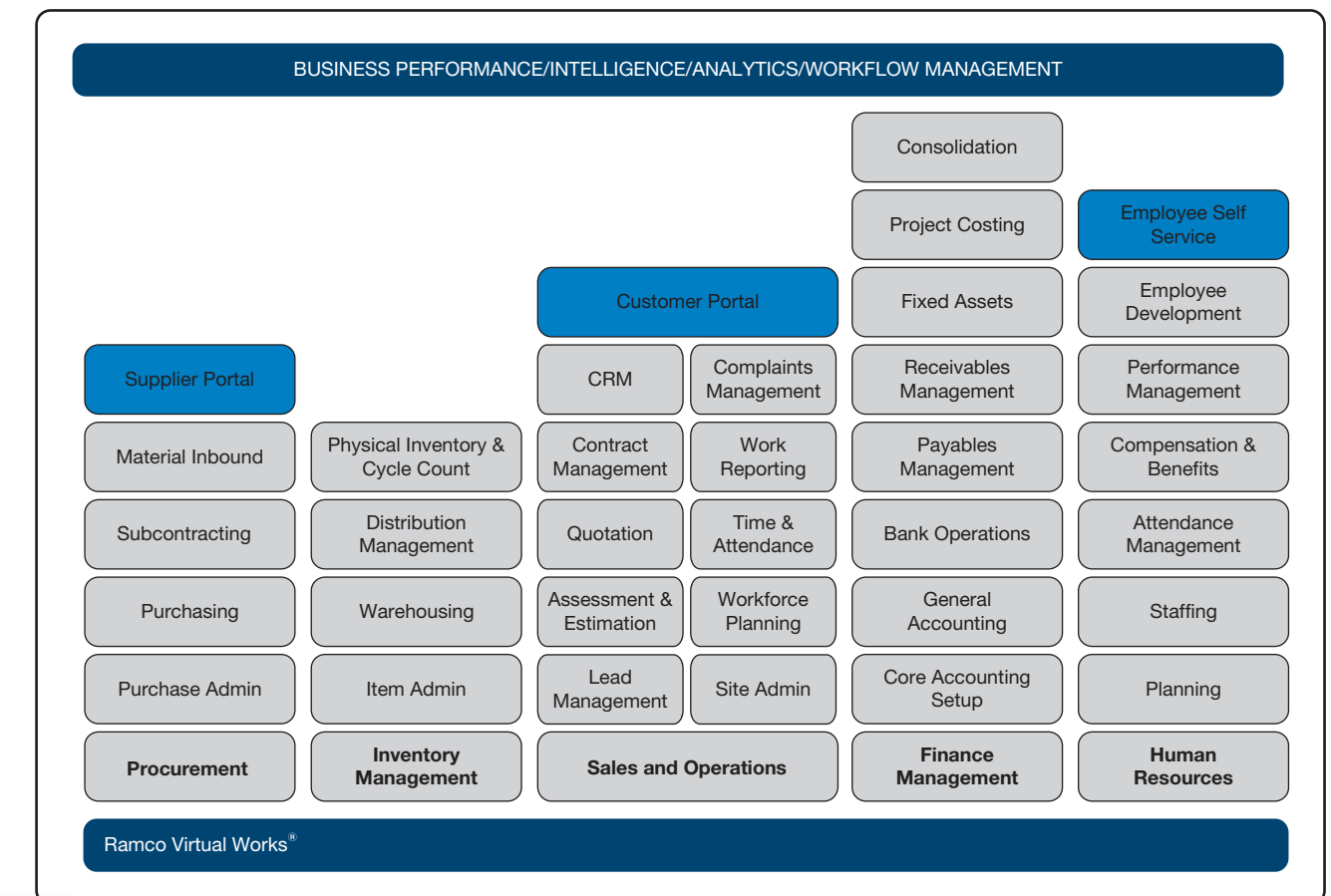
You will also get a high degree of transparency across hierarchy. For instance, you can get detailed information on the whereabouts of your workforce, track allocation of your resources and find out how many of your assets are currently in use. The integrated tracker gives you sharp insight into the way the business runs by helping cull out relevant information and take informed business decisions.

By enabling you to gain business insights, improving customer service, focusing on core competencies, automating and systematising various processes and implementing best practices, Ramco's integrated Facility Management Solution ensures that at least some of the many processes actually take care of themselves!

ADDRESSING THE BUSINESS CHALLENGES OF THE FACILITY MANAGEMENT INDUSTRY

Facility Management enterprises need an IT solution that will help them provide prompt and organised services to their clients, ramp up resources and operations quickly, have effective delivery models, and utilise newer, more efficient technologies to ensure cost efficiency. Ramco Facility Management Solution helps solve pressing issues like **skill-based recruitment and mapping, high TAT from invoice generation to collection, maintaining contracts/SLAs with revision control, high attrition, customer relationship management and ensuring site profitability**. The solution also equips them to manage a whole gamut of services like staffing, guarding, housekeeping, pest control, waste management, mechanical and electrical maintenance, IT infrastructure management, and many more need-based services.

What can our solution do for you?



BENEFITS

- Visibility on the profitability of different aspects of the business at customer, region, site and employee levels
- Contract management with expiry tracking, helping you get more revenue from customers
- Capturing attendance on-line, thereby connecting the operations, billing and payroll function
- Generation and process of invoices made easy with the integrated system
- Manage rota schedules for workforce
- Keeps track of customer complaints, and incident tracking with related action
- Managing audit scoring and action plans
- Periodically analyse and train your employees with the skill sets that they require to stay competitive
- Cost-effectively manages your operations, and bills your customers accurately