

Case Study

Hoosier Energy, USA



Case Study

Customer Background

The Bloomington, Indiana based Hoosier Energy Rural Electric Cooperative, Inc. is a wholesale power generation and transmission Cooperative, serving the power supply needs of residents, farms, businesses and industries, in 48 central and southern Indiana counties. The 500 employee strong company owns and runs two coal fired power generation stations and a power distribution operation.

Business Need

Hoosier wanted a Windows NT based ERP solution that featured a strong maintenance application integrated with other applications in the ERP suite. Ramco e.Applications fitted the bill.

Challenges

- Windows NT based maintenance centric ERP solution
- An IT solution for competitive advantage

Qualified people from Ramco substituted the need for locating and retaining personnel to implement the project.

Solution

Ramco Maintenance and Logistics applications have been in use at Hoosier's Merom power generation plant since October 1997 and July 1998, respectively. Around 225 users perform their maintenance and material management functions through Ramco applications. The Merom Plant implementation effort met all major requirements and scheduled milestones.

Hoosier now ensures a high degree of equipment availability through the comprehensive work order features in Ramco e.Applications. The Work Planning Folder in Ramco Maintenance serves as a 'control panel' to the maintenance planner, who monitors all activities including breakdown reporting, generation of work orders and work assignment to actuals reporting. The clearance permit feature, in Ramco applications, ensures safety of the maintenance crew, while working on potentially dangerous equipment and also enables Hoosier conform to federal safety regulations.



Customer speaks

"The key thing for us was finding a maintenance package that would integrate with other packages"

Paul Glenn
Manager, IS Department
Hoosier Energy, USA



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About Ramco

Ramco is a global provider of business consulting, enterprise solutions and outsourcing services that enhance business value through better business processes and agile global-class applications. Ramco Systems has offices in nine countries and over 450 customers in 1,000 locations worldwide. The company provides solutions to multiple verticals including banking, insurance, manufacturing, supply chain, aviation, transportation and logistics, healthcare, governance, retail and more. Ramco Systems has been certified for ISO 9001:2000 quality standards and assessed for SEI CMMi - SW Level 5. The company is part of the USD 800 million Ramco Group and is publicly held.

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