

FACT SHEET AS ON 31ST DECEMBER 2020

| | | | | | CONSOLI | DATED INF | ORMATION | V | | | | | | |
|--------------------------------|---------------|---------------|---------------|---------------|-----------|---------------|---------------|---------------|---|------------------|-----------------|-----------------|-----------------|-----------------|
| | | | | | | | | | Figures in USD Million, except where stated otherwise | | | | | |
| | Quarter Ended | | | | | | | | Nine mon | ths Ended | Year Ended | | | |
| | Dec-20 | Sep-20 | Jun-20 | Mar-20 | Dec-19 | Sep-19 | Jun-19 | Mar-19 | Dec. 31, 2020 | Dec. 31, 2019 | Mar.31, 2020 | Mar.31, 2019 | Mar.31, 2018 | Mar.31, 2017 |
| | | | | | | | | | | 2013 | 2020 | 2013 | 2010 | 2017 |
| | Unaudited | Unaudited | Unaudited | Unaudited | Unaudited | Unaudited | Unaudited | Unaudited | Unaudited | Unaudited | Audited \$ | Audited \$ | Audited \$ | Audited \$ |
| REVENUE - STREAMWISE | | | | | | | | | | | | | | |
| Products | 12.16 | 10.78 | 8.91 | 6.98 | 10.36 | 10.90 | 9.07 | 11.78 | 31.82 | 30.33 | 37.25 | 45.98 | 37.91 | 30.75 |
| License | 6.63 | 5.25 | 3.86 | 1.82 | 5.14 | 5.92 | 4.31 | 7.08 | 15.72 | 15.38 | 17.14 | 27.92 | 21.59 | 16.89 |
| Recurring | 5.53 | 5.52 | 5.05 | 5.16 | 5.21 | 4.98 | 4.75 | 4.70 | 16.10 | 14.95 | 20.11 | 18.05 | 16.32 | 13.86 |
| Services | 10.96 | 10.57 | 10.52 | 11.56 | 10.31 | 10.51 | 10.93 | 8.36 | 32.04 | 31.75 | 43.33 | 31.65 | 35.13 | 35.54 |
| BPO | 1.42 | 1.37 | 1.36 | 1.40 | 1.11 | 0.97 | 0.80 | 0.77 | 4.14 | 2.89 | 4.29 | 2.93 | 2.84 | 2.47 |
| Other Services ^ | 9.55 | 9.20 | 9.16 | 10.17 | 9.20 | 9.55 | 10.12 | 7.59 | 27.90 | 28.86 | 39.04 | 28.72 | 32.29 | 33.07 |
| Resale of Material | 0.22 | 0.21 | 0.02 | 0.06 | 0.15 | 0.08 | 0.16 | 0.04 | 0.44 | 0.39 | 0.44 | 0.73 | 0.11 | 0.95 |
| TOTAL | 23.34 | 21.56 | 19.44 | 18.60 | 20.81 | 21.50 | 20.15 | 20.18 | 64.31 | 62.46 | 81.03 | 78.35 | 73.15 | 67.24 |
| REVENUE - BUSINESS UNITWISE | | | | | | | | | | | | | | |
| ERP | 9.03 | 8.48 | 7.16 | 6.97 | 6.44 | 10.54 | 8.11 | 7.37 | 24.65 | 25.05 | 32.00 | 28.12 | 31.32 | 31.88 |
| HRP | 6.49 | 7.64 | 6.24 | 7.13 | 8.28 | 7.02 | 7.82 | 7.56 | 20.36 | 23.14 | 32.00 | 30.70 | 23.68 | 17.19 |
| AAD (Formerly AVN) | 7.83 | 5.44 | 6.05 | 4.50 | 6.09 | 3.94 | 4.22 | 5.25 | 19.30 | 14.28 | 18.77 | 19.53 | 18.14 | 18.18 |
| TOTAL | 23.34 | 21.56 | 19.44 | 18.60 | 20.81 | 21.50 | 20.15 | 20.18 | 64.31 | 62.46 | 81.03 | 78.35 | 73.15 | 67.24 |
| REVENUE - GEOGRAPHYWISE | | | | | | | | | | | | | | |
| Americas | 5.50 | 4.41 | 5.59 | 3.41 | 3.85 | 3.60 | 3.58 | 4.89 | 15.51 | 11.03 | 14.43 | 17.26 | 14.42 | 12.90 |
| | 1.92 | 0.53 | 0.48 | 0.56 | 0.60 | 0.52 | 0.84 | 0.59 | 2.92 | 1.95 | 2.51 | 2.05 | 2.12 | 2.25 |
| Europe APAC | 7.84 | 9.72 | 6.94 | 7.93 | 9.34 | 10.46 | 7.41 | 7.97 | 24.48 | 27.22 | 35.13 | 32.27 | 24.65 | 20.14 |
| India | 6.29 | 4.42 | 4.26 | 4.41 | 4.24 | 5.13 | 6.54 | 3.86 | 14.95 | 15.89 | 20.28 | 16.07 | 18.60 | 18.15 |
| 1 | | | | | | | | | | | | | | |
| MEA @ TOTAL | 1.79 23.34 | 2.47 21.56 | 2.18 19.44 | 2.30 18.60 | 2.79 | 1.79 21.50 | 1.78 20.15 | 2.87 20.18 | 6.45 64.31 | 6.37 62.46 | 8.67 81.03 | 10.71 78.35 | 13.37 73.15 | 13.81 67.24 |
| 101112 | 20101 | 22.50 | 25111 | 20.00 | 20.02 | 21.50 | 20,125 | 20120 | 01102 | 02110 | 02.00 | 70.00 | 70120 | 07121 |
| BOOKING - BUSINESS UNITWISE | | | | | | | | | | | | | | |
| ERP | 4.79 | 12.99 | 7.05 | 4.05 | 2.62 | 14.88 | 5.14 | 11.06 | 24.83 | 22.65 | 26.70 | 38.75 | 43.58 | 29.89 |
| HRP | 15.66 | 8.18 | 6.73 | 4.81 | 15.56 | 9.36 | 14.51 | 12.49 | 30.57 | 39.43 | 44.25 | 47.52 | 46.66 | 34.90 |
| AAD (Formerly AVN) | 17.95 | 5.37 | 7.58 | 4.28 | 11.62 | 1.77 | 1.88 | 9.02 | 30.91 | 15.27 | 19.54 | 30.65 | 13.84 | 21.23 |
| TOTAL | 38.40 | 26.53 | 21.37 | 13.14 | 29.80 | 26.01 | 21.53 | 32.57 | 86.30 | 77.35 | 90.49 | 116.91 | 104.08 | 86.02 |
| UNEXECUTED ORDER BOOK # | 177.77 | 164.90 | 163.99 | 166.55 | 176.29 | 168.24 | 168.00 | 166.00 | 177.77 | 176.29 | 166.55 | 166.00 | 153.00 | 115.94 |
| CUSTOMER METRICS | | | | | | | | | | | | | | |
| Revenue from New Customers (%) | 31% | 20% | 18% | 14% | 21% | 24% | 17% | 36% | 24% | 21% | 19% | 33% | 24% | 24% |
| Revenue from Cloud orders (%) | 44% | 36% | 37% | 40% | 45% | 31% | 36% | 37% | 39% | 37% | 38% | 39% | 34% | NA |
| Number of new customers added | 9 | 15 | 12 | 6 | 13 | 17 | 14 | 16 | 36 | 44 | 50 | 80 | 85 | 120 |

- \$ Figures, other than revenue, are unaudited.
- * Unexecuted orderbook comprises of new orders , renewals, i.e.

 ^ Other Services also include infrastructure and hosting services. Unexecuted orderbook comprises of new orders, renewals, reversals & adjustments for the base foreign currency rates in the current financial year.
- @ Middle East and Africa (MEA) includes South Africa.

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