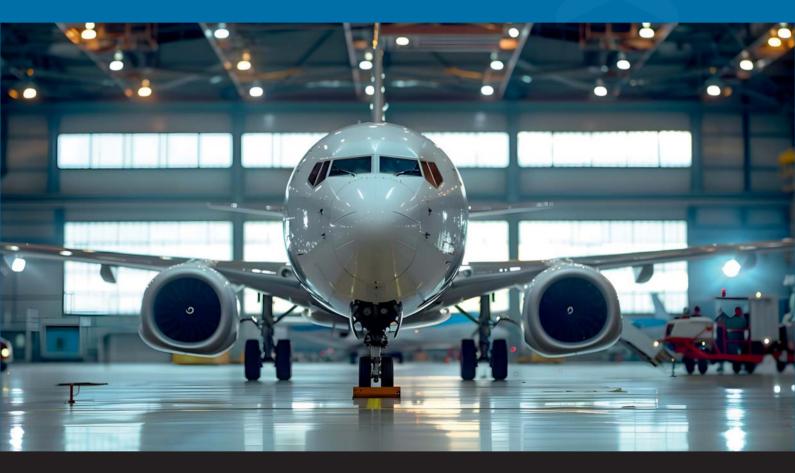
# **Ramco MRO Solution** Meet the most intelligent and powerful MRO software.





# ramco aviation software

The future of aviation software, today.

# Revolutionize your MRO operations with Ramco MRO Solution.Optimizing Component, Engine, Line, and Hangar MRO Services.

#### Get them off the ground. And keep them there.

Ramco Aviation MRO Software is a comprehensive solution designed to meet the unique needs of Maintenance, Repair, and Overhaul (MRO) operations in the aviation industry. As aircraft become increasingly complex and regulatory demands grow, the need for an integrated, end-to-end software solution has never been greater.

Ramco's Aviation MRO software is purpose-built to streamline operations, enhance efficiency, and reduce costs, ensuring your fleet remains in peak condition with minimal downtime.



#### **Component MRO**

Component MRO is critical to ensuring the readiness and reliability of your aircraft. Ramco's software provides a unified platform that manages the entire lifecycle of aircraft components, from receipt to ARC release.

The solution includes:

- **Component Receipt to ARC Release:** Ensuring all components meet regulatory standards.
- Quote Management & Invoicing: Streamlined processes for faster turnaround.
- Customer Interaction Capabilities: Enhanced usability and interaction for better service.

With Ramco's Component MRO module, you can reduce manual errors, ensure compliance, and enhance operational efficiency.

#### **Engine MRO**

Engine maintenance is one of the most critical and cost-intensive aspects of aviation MRO. Ramco's Engine MRO software module offers robust support for:

- **Slot Management:** Efficiently manage engine repair slots to maximize throughput.
- Work Scope Evaluation: Ensure thorough inspection and maintenance.
- Maintenance Tracking: Keep detailed records of engine performance and maintenance history.
- **Digitized Task Cards:** Automate and standardize engine maintenance tasks.

By leveraging Ramco's Engine MRO capabilities, airlines and MRO providers can reduce maintenance costs, improve accuracy, and accelerate turnaround times, keeping engines running smoothly and reliably.

#### Line MRO

Line maintenance is vital to maintaining operational readiness with minimal downtime. Ramco's Line MRO software ensures:

- AMO and Line Station Maintenance Operations: Seamless integration with day-to-day operations.
- Defect Reporting and Work Scoping: Real-time defect reporting to streamline maintenance tasks.
- Flight Service Billing: Automated billing processes to enhance financial transparency.

Ramco's Line MRO module allows for real-time data access and process automation, ensuring that your line maintenance operations are always ahead of schedule.

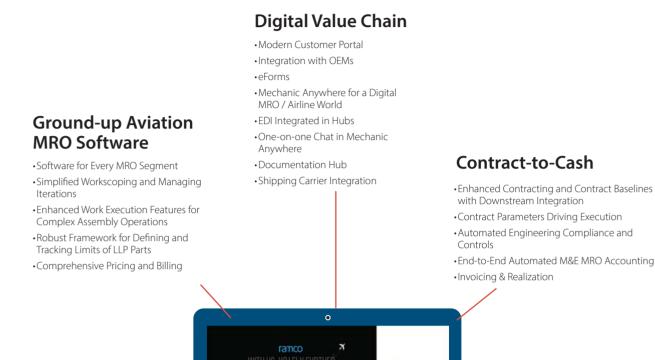
#### Hangar MRO

Managing hangar maintenance operations requires meticulous planning and execution. Ramco's Hangar MRO software simplifies this complexity by offering:

- Aircraft Induction to Billing: A comprehensive workflow from the time an aircraft enters the hangar to its final billing.
- Work Scope Management: Ensure all tasks are planned, assigned, and completed efficiently.
- Customer Interaction Capabilities: Enhanced usability and interaction for better service.

With Ramco's Component MRO module, you can reduce manual errors, ensure compliance, and enhance operational efficiency.

#### Key Benefits



#### Tech Led Optimizations

- Intelligent Aviation MRP
- Production Work Order Scheduling
  & Optimization
- Discrepancy Clustering and Troubleshooting using AI/ML
- Auto Codification for Supplier
  Invoices
- •Cognitive Discrepancy Reporting & Resolution
- Frequently Requested Parts

#### **Advanced Supply Chain**

A Ain

- Intelligent Aviation MRP
- Automated Procurement
- Decision Support and Review
- Digitizing Part Routing Operations Enhancements in Repairs, Rentals, & Warranty
- Continuously Enriching Apps for Further Efficiencies
- •Extending Eco-System Integration

# Strengthened Compliance and Controls

• Advanced Control Checks in Planning & Compliance of Engineering Docs

0

- •Task Sign-Offs with Biometrics & Geo-Fencing
- •Enhanced Capability and Certification Checks for Parts and Services
- •End-to-End Solution for Managing US Defense Contracts
- Trade Compliances for ITAR Parts

# Ramco Aviation Software

# Onboard a Single platform On Cloud / On Premise

| Accounting                | Enterprise<br>Setup         | General<br>Accounting             | Accounts<br>Payable             | Accounts<br>Receivable  | Management<br>Accounting      | Fixed Assets                    | MRO<br>Invoice                 | Financial Posting<br>Engine   |                    | tem  |              |
|---------------------------|-----------------------------|-----------------------------------|---------------------------------|-------------------------|-------------------------------|---------------------------------|--------------------------------|-------------------------------|--------------------|--|--------------|
| Employee<br>Management    | Employee<br>Information     | Certifications &<br>Qualification |                                 |                         |                               |                                 |                                | LL.                           |                    | Eco-System                                 |              |
| Manufacturing             | Product Data<br>Management  | Planning and<br>Scheduling        | Manufacturing<br>Execution      | Engineering<br>Change   |                               |                                 |                                |                               |                    | In-memory Planning &<br>Optimization (iPO) | lan seat and |
| Safety,<br>Quality,Compl. | Compliance<br>Reporting     | Quality Audit<br>Management       | Occurrence<br>Reporting         | Standard<br>Reliability |                               |                                 |                                |                               |                    | In-mem<br>Optimi                           |              |
| Flight Operations         | Journey Log<br>Entry        | Flight Charter<br>Contracting     | Flight Sheet<br>Management      | Crew<br>Scheduling      | EFB Central                   | Flight Contract<br>Invoice      |                                |                               | - Add-ons          | Platforms                                  |              |
| & Part Sales              | Customer<br>Management      | Contract F<br>Management          | Customer Order<br>Management    | lotation and<br>Pricing | art Pooling &<br>Exchanges    | Part Sale FI<br>Management      | MRO Warranty                   |                               | Enterprise Add-ons |  |              |
| MRO                       | Supplier<br>Management M    | Procurement<br>Administration M   | Repair & Cus<br>Exchange Mgt. M | Loan & Borrow Ouot      | PBH & Part<br>Consignment Exc | Claims &<br>Warranty Mgt. M     | Goods<br>Receipt               | Part Kitting &<br>Marshalling |                    | Mobility                                   | c            |
| Supply Chain              |                             |                                   |                                 |                         |                               |                                 |                                |                               |                    |  |              |
|                           | Parts<br>Administration     | Warehouse<br>Management           | Material Planning               | Stock<br>Management     | Physical<br>Inventory & CC    | e Inventory<br>n Analysis       | & Scrap<br>J Management        | Shipping                      |                    |  |              |
| Maintenance               | Line<br>Maintenance         | Hangar<br>Maintenance             | Engine<br>Maintenance           | Shop<br>Maintenance     | Tool & GSE<br>Management      | Dent & Buckle<br>Administration | Assignments &<br>Time Tracking | e-Signoff                     |                    | Hubs                                       |              |
| Engineering &<br>CAMO     | Configuration<br>Management | Maintenance<br>Program            | Technical<br>Records            | AD & SB<br>Management   | Maintenance<br>Planning       | Task Card<br>Management         | Library<br>Management          | e-Publication                 |                    |  |              |

| Eco-System                                 | FedEx                         | OEM Data<br>Interface       |                          |                                   |                       |
|--|-------------------------------|-----------------------------|--------------------------|-----------------------------------|-----------------------|
| Eco-S                                      | SPEC 2000                     | Customer<br>Portal          |                          |                                   |                       |
| In-memory Planning &<br>Optimization (iPO) | Inventory<br>Optimization     | ation                       | ask Card                 |                                   |                       |
| In-memory Planning<br>Optimization (iPO)   | Resource<br>Optimization      | Digitization                | Digital Task Card        |                                   |                       |
| orms                                       | Integration<br>Gateway (iRIS) | MAIL IT                     | BoTs                     | I-Extension<br>Development<br>Kit |                       |
| Platforms                                  | Workflow                      | Dashboards                  | AI / ML                  | Report Writer                     | E-forms               |
| Mobility                                   | Approval<br>Anywhere          | Tool<br>Anywhere            | Fly Anywhere<br>(EFB)    | Crew<br>Anywhere                  |                       |
| Mot  | Warehouse<br>Anywhere         | Mechanic<br>Anywhere        | Manage<br>Anywhere       | Line<br>Anywhere<br>(Offline)     | Route<br>Anywhere     |
|  | Customer Order<br>Hub         | Fixed Asset Hub             | Accounts Payable<br>Hub  | Financial closure<br>Hub          | Fleet Overview<br>Hub |
| Hubs                                       | Procurement<br>Hub            | Inventory<br>Hub            | Repair Hub               | Demand<br>Hub                     | Part Kitting<br>Hub   |
|  | Work Reporting<br>Hub         | Shop – Quick<br>Actions Hub | Technical<br>Records Hub | Engineering<br>Hub                | Engine Visit<br>Hub   |

#### Our Advanced Technological Features

#### **Cloud-Based Solutions**



Accessible from anywhere, anytime, on any device.

#### AI & ML Integration



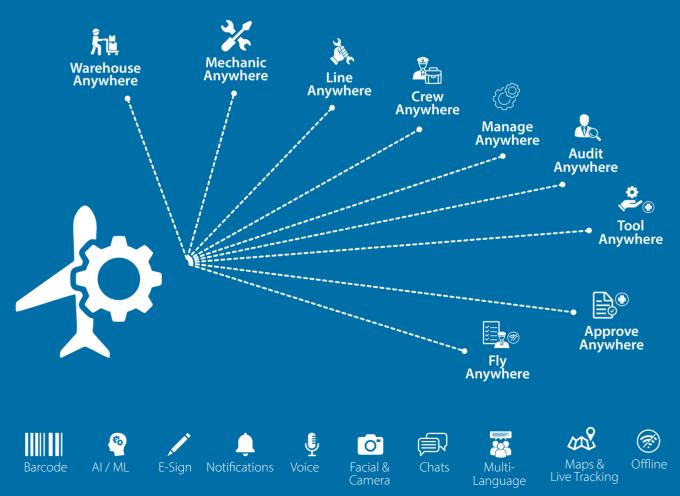
Automate processes and gain predictive insights.

#### Multi-Tenant Capability



Scalable solutions tailored to your specific needs.

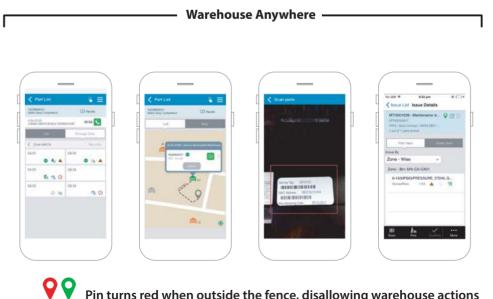
#### Ramco Mobile Apps Driving Digital Transformation



# Mobility - Digital task card access for mechanics with electronic signature

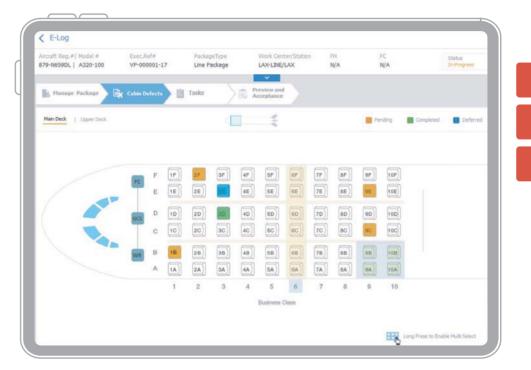
| < Tasks   | Task Card Details 2   0  | 5-21-00-200-0  | 02   AMM                    |                  |           |             |   |          |  |   |
|---|--|--|-----------------------------|------------------|-----------|-------------|---|----------|--|---|
| Task Desc<br>Zonal Inspection of the Lower H<br>Plan Dates and Time<br>14-03-2016 - 14-03-2016<br>02:07:36 04:07:36 | Maint. Object      Exec. Doc # I Typ        9M-MLD - 8737-800      HVY000196 - I        CO#      Customer # - Na | Heavy Maintena   | Discrepancy +<br>Open Total | MRs<br>Open<br>0 | total     | CRs<br>Open | +<br>Total  |          |  |   |
| In-Progress Mechanic<br>Inspector   | Execution Execution Not Required Set   | u   *  | Part Consumption & Refu     | m                |           | ternatning  |   |          |  |   |
| + Planning Info   | (CONTENSION CONTENSION OF  |  |                             |                  |           | Attachmen   | ts .  |          |  |   |
| + Reference Info  | Sub Tasks  | Sub Tasks<br>Get Access - Put an access platform(No specific) in<br>position near the lower half of the fuselage.<br>Inspection - Make a general visual inspection of the<br>lower half of the fuselage up to the Stringer 19 LH<br>and<br>RH and the doors surrounds. |                             |                  | Inspector | E           | -Sign Off   |          |  |   |
| + Commercials   | Get Access - Put an access platfor<br>position near the lower half of the !                                      |  |                             |                  | N/A       | 1           | Sign Off By<br>Inspector<br>Mechanic<br>Narvaste Andrés I |          | Employee ID<br>000007<br>Pin<br>Password |   |
| + Dates   | lower half of the fuselage up to the<br>and  |  |                             |                  | CATA      | A.N         |   |          |  |   |
| 2016-05-20 03:34:17<br>Elapsed Time   | Close Access - Remove the acces  | s platform(s).   | CATA                        |                  | N/A       |             | 20000   | Skil #   | Skill #                                  |   |
| 2<br>Mars Hours<br>3  |  |  |                             |                  |           |             |   | Date And | Time<br>8 1:36 PM                        | - |
| + Finance/Costing Info  |  |  |                             |                  |           |             |   | Comment  |  |   |
|   |  | -  | -                           | -                | -         |             |   | Sign Off |  |   |
| OCK ISSUE   | STOCK RETURNS S  |  | HIPMENTS                    |                  |           | TRANSFERS   |   |          | RECEIPTS                                 |   |
| OCK INQUIRY   | STOCK CORRECTION CY  |  | CLE COUNT TRA               |                  |           | RACK        | ACK & TRACE   |          | TOOL CRIB C                              |   |

# Mobility - All Stores Activities ON a mobile



Pin turns red when outside the fence, disallowing warehouse actions

# Mobility: Electronic Log



Cabin Equipment Configuration

Offline App

Usage of Haptic Functions

# A system that can take actions proactively



Automatic Mechanic assignment



Assisted Discrepancy recording and suggestion of corrective actions



Auto suggestion of task parts and resource requirement



Parts ordered together frequently



Re-confirmation of task sign-off – rejection risk

## Assisted Discrepancy recording

| No SIM 🗢                       |             |          |             |                   | 2:22 PM    |            |            |            |        | ∟ 21%     |
|--------------------------------|-------------|----------|-------------|-------------------|------------|------------|------------|------------|--------|-----------|
| < E-Log                        |             |          |             |                   | E-Log      |            |            |            |        |           |
| Arcrait Regil  <br>VT-AYE   B7 | Discrepancy | Write Up |             |                   |            |            |            |            | 0      | nned      |
|                                | Description |          |             |                   |            |            |            |            |        |           |
| Manage P                       | Low pr      |          |             |                   |            |            |            |            |        |           |
|                                | Source Type | Search R | esult       |                   |            |            |            |            |        |           |
| -                              | ATAR        |          | BOTTLE REPL | OW<br>ACED IAW AM | A 12-15-08 |            |            |            |        |           |
| Discrepan                      | ALOR.       | CREW O   | XYGEN BOT   | TLE LOW PR        | ESSURE     |            |            |            | -on    |           |
|                                |             |          |             | PACK R WIT        |            | CK FCV UPR | R C/L DONE | NO HELP WI |        |           |
| 5 C                            | 0           | 'n       | ər "        |                   | price      |            | pro        | file       |        |           |
| 1                              | 2           | 3        | 4           | 5                 | 6          | 7          | 8          | 9          |        | -         |
| q                              | w           | е        | r           | t                 | У          | u          | i          | 0          | р      | $\propto$ |
|                                |             | 8        |             |                   |            | 1          |            |            |        | eturn     |
| a                              | S           | d        | f           | g                 | h          | j          | k          |            |        | lum       |
| \$2                            | - 26        |          |             |                   | 1          |            |            | 1          | ?      | Ŷ         |
| J                              | Z           | X        | С           | V                 | b          | n          | m          | •          | •      | J         |
| .?123                          |             | Ą        |             |                   |            |            |            |            | .?123  |           |
| .: 125                         |             | ¥        |             |                   |            |            |            |            | .: 125 | ~         |

Assisted discrepancy recording - based on the task the mechanic is performing on a particular aircraft part

# Ramco Intelligent ERP powered by Artificial Intelligence



Cognitive Intelligence for Data entry



Natural Language based Chat BOTS and Voice Assistants



Visual - Facial



Intelligent Notifications & Actions



# Ramco Systems - Aviation, Aerospace and Defense Overview



25+ Years of Implementation Experience

## Ramco's Key Customers Worldwide



#### ramco.com/aviation

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# ramco aviation software

The future of aviation software, today.



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