Ramco Systems brings IP3 framework to BPO Services

Chennai, Apr 13: Ramco Systems, India’s leading software company, offers IP3 Framework — Infrastructure, Product, Process and People to the business houses across the globe to suit their right cost ing exercise. Looking at the current growth of the economy and the increasing need for outsourcing, this model provides complete technology solutions to achieve end-to-end service maximisation.

Ramco Systems is the only software product development company to provide a holistic and customised framework, to ensure accuracy in delivery through minimal CAPEX with maximum automation in the BPO services.

As the name suggests, this model incorporates a four staged approach for effective business delivery solutions. Ramco Systems ensures its customers a complete infrastructure of global standards, which is a very critical part of the value chain.

The infrastructure comprised within this model is completely owned by Ramco Systems. Being a product development company, the first P of the framework is the core expertise area, which entails delivery, innovation and service optimization.

The model brings an optimal synthesis of technology and process coupled with the right human resources and infrastructure. This framework helps organizations to switch amongst models, such as BPO to Licensing to Hosting, given the flexibility and customized approach that is adopted.

The critical success factors for IP3 framework include:
- Model Interoperability (BPO-License-Hosting)
- Reduction in CAPEX
- Expertise in SLA based delivery
- Avoidance of multiple risk points
- Possession of a good delivery platform

In addition to higher value creation, IP3 framework helps customers to move from the CAPEX to OPEX model. Depending on where an organization is, in terms of process, people and technology maturity, savings between 20 to 40 percent on operational costs is possible, by embracing IP3 framework.

Ramco Systems is an ISO 27001 Information Security Management System (ISMS) compliant with the effective implementation and continual improvement of information security services, since 2006.

Ramco develops its own product in compliance with ISO and CMMi standards for BPO services. Industry reputed auditors also audit Ramco’s BPO for SAS 70 compliance, periodically.

Vishwanathan K. A., Head – BPO, Ramco Systems, says, “The IP3 framework was developed in Ramco to meet the needs of the BPO sector, and also to make effective use of the technology and process.

We are one of the few companies in the world to completely own and provide products and services of international standards, as in the case of the IP3 framework.

With this indigenous framework, we hope that our customers meet the right solutions for their right costing model, to enable maximum productivity.”

Commenting on the service, Shazia Faheem, Assistant Manager, Payroll, Avaya India says, “Avaya sincerely appreciates the diligence and dedication demonstrated by the Ramco BPO team.

We acknowledge the enthusiasm and extra hours that Ramco team has put in, in these last few months, without any complaint to get the payrol out in record time with no errors.

We salute the team for a professional approach, and are proud to have them as a part of our services team. Thank you Ramco BPO team, for your significant contribution to Avaya’s Payroll.”

R Sekar, Assistant General Manager, Human Resources, Royal Sundaram Alliance Insurance Company Ltd. says, “We appreciate the excellent work done by the Ramco BPO Team for Royal Sundaram.

They showed great professionalism/commitment, and always supported us with positive solutions whenever we encountered problems. All the best Team!”

Apart from such appreciative clients, Ramco Systems is currently engaging this service to many other big players, from different sectors across the nation.
Ramco System offers IP3 Framework

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Vishwanathan said, 'the IP3 framework has been developed inhouse to meet the needs of the BPO sector and also to make effective use of the technology and process. We are one of the few companies in the world to completely own products and services of global standards as in the case of the IP3 framework. With this indigenous product, we hope that our customers meet the right solutions for their right costing model to enable maximum productivity.'

Speaking on the IP3 service, Avaya India – Payroll assistant manager Shazia Faheem said, 'we appreciate the diligence and expertise demonstrated by the Ramco’s BPO team. They have put in the required enthusiasm and extra hours in these last few months without any complaint to get the payroll out in record time with no errors. We salute the team for a professional approach and are proud to have them as a part of our services team.'
Ramco Systems offers IP3 framework

CHENNAI: Ramco Systems is offering IP3 framework — infrastructure, product, process and people — to business houses across the globe to suit their right costing exercise. This model provides complete technology solutions to achieve end-to-end service maximisation. According to a release, it incorporates a four staged approach for effective business delivery solutions.

Ramco Systems brings IP3 framework

Ramco Systems brings IP3 framework To BPO services infrastructure, product, process and people Ramco Systems offers IP3 framework infrastructure, product, process and people to the business houses across the globe to suit their right costing exercise. Looking at the current growth of the economy and the increasing need for outsourcing, this model provides complete technology solutions to achieve end to end service maximization. Ramco Systems is the only software product development company to provide a holistic and customized framework, to ensure accuracy in delivery through minimal CAPEX with maximum automation in the BPO services. The company made this announcement after the trading hours today, 12 April 2010.
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http://www.moneycontrol.com/india/messageboardblog/message_thread/2575011

BSE Announcements on Ramco System
Ramco Systems Ltd has informed BSE regarding a Press Release dated April 12, 2010 titled "Ramco Systems brings IP3 framework to BPO Services Infrastructure, Product, Process and People"

http://www.hdfcsec.com/News/NewsStory.aspx?Heading=CorporateNews&NewsID=542cf3a6-1c31-4c9e-b820-9982c8f120b0

12 Apr 2010 | 17:43
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*Powered by Capital Market - Live News*


**Ramco Sysytems (17.29% up)**

Shares of Ramco Systems surged 17.29% after it started offering IP3 framework (infrastructure, product, process and people) services. It plans to expand into the African and West Asian markets in 2010-11 and plans to enter domains such as healthcare and education.

http://www.smartinvestor.in/market/story-25125-storydet-Ramco_System_introduces_IP3_framwork_in_BPOs.htm

**Ramco System introduces IP3 framework in BPOs**

SI Reporter / Mumbai 12 Apr 10 | 05:56 PM

Software Company, Ramco Systems, has offered IP3 framework- infrastructure, product, process and people to the BPO services worldwide to suit their right costingexperience.

This model, built keeping in mind the current growth of the economy and the
increasing need for outsourcing, will provide complete technology solutions to achieve end to end service maximization.

This would further help in reduction of CAPEX, expertise in SLA based delivery and avoidance of multiple risk points.


Ramco Systems zooms 9% on launching IP3 framework

SI Reporter / Mumbai 13 Apr 10 | 10:50 AM

Ramco Systems has zoomed 9% to Rs 109, after the company announced that it offers IP3 framework infrastructure, product, process and people to the business houses across the globe to suit their right costing exercise.

Looking at the current growth of the economy and the increasing need for outsourcing, this model provides complete technology solutions to achieve end to end service maximization.

"The company is the only software product development company to provide a holistic and customized framework, to ensure accuracy in delivery through minimal CAPEX with maximum automation in the BPO services&" the company said in its statement to the stock exchange.

The stock opened at Rs 103, is currently trading at day’s high level. The counter has seen higher volume, with 39,825 equity shares change hands so far on the BSE, as compared to an average 5,862 shares traded daily in the last two weeks.

http://www.cafestocks.com/newsDetails.do?newsId=9000078932

Ramco Systems brings IP3 framework to business houses across the globe

Ramco Systems, India's leading software company, offers IP3 Framework - Infrastructure, Product, Process and People to business houses across the globe to
suit their right costing exercise. This model provides complete technology solutions to achieve end to end service maximization and is in accordance with current growth of the economy and the increasing need for outsourcing.

As the name suggests, this model incorporates a four staged approach for effective business delivery solutions. The model brings an optimal synthesis of technology and process coupled with the right human resources and infrastructure. This framework helps organizations to switch amongst models, such as BPO to Licensing to Hosting, given the flexibility and customized approach that is adopted.

In addition to higher value creation, IP3 framework helps customers to move from the CAPEX to OPEX model. Depending on where an organization is, in terms of process, people and technology maturity, savings between 20 to 40 percent on operational costs is possible, by embracing IP3 framework.

Apart from such appreciative clients, Ramco Systems is currently engaging this service to many other big players, from different sectors across the nation.


**IP3 framework can help save on operating cost for BPOs**

April 13, 2010 07:00 PM

Ramco Systems launches IP3 framework to BPO services. This four staged approach called the Infrastructure, Product, Process and People will cater to the business needs across the globe. Ramco systems is well known for providing holistic and customized framework and ensures accuracy through minimal CAPEX with highest automation in BPO.

IP3 helps customers to move from CAPEX to OPEX model. This process can help save on operational cost.

Vishwanathan K. A., Head – BPO, Ramco Systems, says, “The IP3 framework was developed in Ramco to meet the needs of the BPO sector, and also to make effective use of the technology and process. We are one
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Ramco Systems brings IP3 framework
Capital Market / 17:43, Apr 12, 2010

To BPO services infrastructure, product, process and people

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The company made this announcement after the trading hours today, 12 April 2010.


Latest Corporate Announcements

Apr 12, 2010 16:48 hours

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<th>Company</th>
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<td>NSE Symbol</td>
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Ramco Systems brings IP3 framework to BPO Services Infrastructure, Product, Process and People

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Ramco Systems brings IP3 framework to BPO Services

Press Release Ramco Systems brings IP3 framework to BPO Services ~
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About Ramco BPO Ramco’s platform-based business process outsourcing (BPO) services span the enterprise function needs, including Finance and Accounting, Human Resource Management Systems, Procurement & Analytics, Product development Outsourcing Services and setting up of a dedicated offshore development functions. Outsourcing reduces the time organizations spend on transactional activities, so that they can focus on core responsibilities.

Ramco’s Managed Payroll services effectively manage the transactional functions of organizations’ payroll function. The managed payroll processing is a proven end-to-end solution for efficient and effective payroll processing. This combines the power of Business Analytics and Workflow with the user-friendliness of the browser, to deliver a world-class solution. This intuitive solution offers payroll practitioners a fresh perspective to plan, organize, service, and manage people, for organizational transformation. The end-to-end solution addresses all the payroll needs from strategic to operational, and aids information management and decision-making.

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global provider, catering to over 100,000 users. Their resource strength exceeds over 1,306 employees operating out of 18 offices in 9 countries. Ramco Systems develops cost effective, flexible, and innovative enterprise applications, which can be fast deployed. It helps businesses respond to change swiftly. The company provides solutions to multiple verticals including banking, insurance, manufacturing, supply chain, aviation, transportation and logistics, healthcare, governance, retail and so on. Ramco’s collaborative solution innovation platform Ramco VirtualWorks ensures that when your business changes, your system also changes along. Ramco Systems has been certified for ISO 9001:2000 quality standards, and ISO 27001 security standards.

For more information, you can visit www.ramco.com.

Ramco Systems brings IP3 framework to BPO services
Andhra Business Bureau
Apr 12, 2010

HYDERABAD: Ramco Systems, a leading software company, will offer IP3 framework- infrastructure, product, process and people to the business houses across the globe to suit their right costing exercise. In view of the current growth of the economy, and the increasing need for outsourcing, the model provides complete technology solutions to achieve end-to-end service maximization.

Ramco adopts a four-staged approach for effective business delivery solutions. The company ensures complete infrastructure of global standards for its customers, a critical part of the value chain. The infrastructure within this model is owned by Ramco Systems. The critical success factors for IP3 framework include model interoperability, reduction in Capex, expertise in SLA-based delivery, avoidance of multiple risk points and possession of a good delivery platform.

In addition to higher value creation, IP3 framework helps customers move from Capex to Opex model. Using IP3 framework can cut costs, between 20 to 40 per cent, on operational costs depending on where an organization is based. “The IP3 framework was developed in Ramco to meet the needs of the BPO sector, and also to make effective use of the technology and process,” said K.A. Viswanathan, Head, BPO, Ramco Systems.
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PRLog


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Ramco’s Managed Payroll services effectively manage the transactional functions of organizations’ payroll function. The managed payroll processing is a proven end-to-end solution for efficient and effective payroll processing. This combines the power of Business Analytics and Workflow with the user-friendliness of the browser, to deliver a world-class solution. This intuitive solution offers payroll practitioners a fresh perspective to plan, organize, service, and manage people, for organizational transformation. The end-to-end solution addresses all the payroll needs—from strategic to operational, and aids information management and decision-making.


Ramco Systems brings IP3 framework to BPO Services
Press Release Ramco Systems brings IP3 framework to BPO Services ~ Infrastructure, Product, Process and PeopleIndia, 12th April 2010: Ramco Systems, India’s leading software company, offers IP3 Framework Infrastructure, Product, Process and People to the business houses across the globe to suit their right costing exercise. Looking at the current growth of the economy and the increasing need for outsourcing, this model provides complete technology solutions to achieve end to end service maximization.

Ramco Systems is one of the very few software product development companies to provide a holistic and customized framework, to ensure accuracy in delivery through minimal CAPEX with maximum automation in the BPO services.

As the name suggests, this model incorporates a four staged approach for effective business delivery solutions. Ramco Systems ensures its customers a complete infrastructure of global standards, which is a very critical part of the value chain. The infrastructure comprised within this model is completely owned by Ramco Systems. Being a product development company, the first P of the framework is the core expertise area, which entails delivery, innovation and service optimization. The model brings an optimal synthesis of technology and process coupled with the right human resources and infrastructure. This framework helps organizations to switch amongst models, such as BPO to Licensing to Hosting, given the flexibility and customized approach that is adopted.
The critical success factors for IP3 framework include: • Model Interoperability (BPO-License-Hosting) • Reduction in CAPEX • Expertise in SLA based delivery • Avoidance of multiple risk points • Possession of a good delivery platform In addition to higher value creation, IP3 framework helps customers to move from the CAPEX to OPEX model. Depending on where an organization is, in terms of process, people and technology maturity, savings between 20 to 40 percent on operational costs is possible, by embracing IP3 framework.

Ramco Systems is an ISO 27001 Information Security Management System (ISMS) compliant with the effective implementation and continual improvement of information security services, since 2006. Ramco develops its own product in compliance with ISO and CMMi standards for BPO services. Industry reputed auditors also audit Ramco's BPO for SAS 70 compliance, periodically.

Vishwanathan K. A., Head – BPO, Ramco Systems, says, “The IP3 framework was developed in Ramco to meet the needs of the BPO sector, and also to make effective use of the technology and process. We are one of the few companies in the world to completely own and provide products and services of international standards, as in the case of the IP3 framework. With this indigenous framework, we hope that our customers meet the right solutions for their right costing model, to enable maximum productivity.” Commenting on the service, Shazia Faheem, Assistant Manager, Payroll, Avaya India says, “Avaya sincerely appreciates the diligence and dedication demonstrated by the Ramco BPO team. We acknowledge the enthusiasm and extra hours that Ramco team has put in, in these last few months, without any complaint to get the payroll out in record time with no errors. We salute the team for a professional approach, and are proud to have them as a part of our services team. Thank you Ramco BPO team, for your significant contribution to Avaya's Payroll.” Mr. R. Sekar, Assistant General Manager, Human Resources, Royal Sundaram Alliance Insurance Company Ltd. says, “We appreciate the excellent work done by the Ramco BPO Team for Royal Sundaram. They showed great professionalism/commitment, and always supported us with positive solutions whenever we encountered problems. All the best Team!” Apart from such appreciative clients, Ramco Systems is currently engaging this service to many other big players, from different sectors across the nation.

About Ramco BPO Ramco’s platform-based business process outsourcing (BPO) services span the enterprise function needs, including Finance and Accounting, Human Resource Management Systems, Procurement & Analytics, Product development Outsourcing Services and setting up of a dedicated offshore development functions. Outsourcing reduces the time organizations spend on transactional activities, so that they can focus on core responsibilities.
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About Ramco Systems Ramco Systems, a part of the USD 800+ million Ramco Group, has delivered enterprise software and services since 1989. Today, Ramco is a global provider, catering to over 100,000 users. Their resource strength exceeds over 1,306 employees operating out of 18 offices in 9 countries. Ramco Systems develops cost effective, flexible, and innovative enterprise applications, which can be fast deployed. It helps businesses respond to change swiftly. The company provides solutions to multiple verticals including banking, insurance, manufacturing, supply chain, aviation, transportation and logistics, healthcare, governance, retail and so on. Ramco’s collaborative solution innovation platform Ramco VirtualWorks ensures that when your business changes, your system also changes along. Ramco Systems has been certified for ISO 9001:2000 quality standards, and ISO 27001 security standards.